DAKTRONICS LARGE VIDEO DISPLAY CHECKLIST

Use this checklist to ensure your Daktronics Large Video Display is operating properly and looking as good as possible. We recommend completing these checks every six months, or 2-4 weeks before your event season starts.

VIDEO DISPLAYS

Checklist Task	Was there an issue? If yes, refer to the resource below.
☐ **With the video display turned off, visually check for any modules (squares) not properly attached. You may see the edge of a module protruding away from the display face.**	Use your T-handle or 1/8" Allen wrench to tighten the module, following these instructions.
☐ **If the back of the display is visible, verify that the back sheets and access panels are properly attached and secured. Inspect for signs of damage, corrosion or water intrusion.**	Learn more about what to do if your display is damaged.
☐ **Power on the video display, and visually check for any pixels/LEDs that are stuck on.**	Click here for next steps.

VIDEO SOFTWARE (SHOW CONTROL) AND CONTROLLERS

Checklist Task	Was there an issue? If yes, refer to the resource below.
☐ **In your control room, verify that control rack components and desktop equipment (i.e. monitors, keyboard, mouse, etc.) are secure and cables are in good condition and properly connected. Wipe down components to remove dirt and dust buildup, especially computers with front fans.**	Need new cables or other Daktronics components? Please create a new service case in your MySupport Account.

☐ **Simulate a game to ensure that information displays in the correct location on the scoreboard.**

Scoreboard does not display correctly or is blank, wrong sport code.

Scoreboard showing incorrect information.

☐ **Start up your system by following existing startup procedure for your video display and control system.**

Create a new service case in your MySupport Account to request assistance with any startup issues.

☐ **Check for windows update and run virus sweep on your controller PC. Do not complete this immediately prior to or during an event.**

Learn more about how to run Windows Update on your PC.

☐ **Play full screen content. Visually inspect the display for any of the following: blank modules or sections, blank pixels/LEDs, discolored modules or sections, or any other visual problems (i.e. flickering).**

If you are seeing any visual problems, these articles can help you troubleshoot and solve your issue.

☐ **If applicable, display content from incoming video feeds (TriCaster feed, direct camera feed).**

Learn more about video input for standard video systems.

☐ **If applicable, display content from connected data feeds (All Sport, etc.).**

Download this Standard Real-Time-Data Input Quick Guide. View this article for direction on creating presentations with data.

☐ **Test existing content by clicking the available buttons in Display Studio.**

Learn more about creating and editing Display Studio buttons.

☐ **Review previous content and remove files, buttons and pages that will no longer be used.**

Delete buttons in the container in Display Studio.

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☐ **Back up the content folder to an external drive.**
Back up the Nucleus database.

Learn more about the Nucleus Server Database.

☐ **Shut down your system by following existing shut down procedure for your video display and control system.**

If you need assistance with shutdown issues, please create a new service case in your MySupport Account.

After completing the checklist:

If you are still having issues after completing the checklist, please search our Knowledge Base for additional troubleshooting resources.
If you have exhausted these available resources, please contact Daktronics support by creating a new service case in your MySupport Account.

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