

DAKTRONICS SOFTWARE MAINTENANCE CHECKLIST



Complete this checklist to maintain and ensure optimal performance of your Daktronics Control Software.

Checklist Task	Was there an issue? If yes, refer to the resource below.
☐ Verify that Daktronics-approved antivirus software is installed and up-to-date.	What antivirus software is recommended or supported on Daktronics supplied computers? AVG Antivirus is prompting for an update
☐ Verify installation of Windows updates necessary for your software to operate.	How to check for Windows Updates before installing Venus 1500 v4 or Show Control Receiving Companion Finder Message about Windows Updates
☐ Update your software to the latest version or renew your license (if necessary).	Venus 1500 v3 Venus 1500 v4 Show Control – Update License
☐ For Venus 1500 or Show Control, check your software version and Operating System to ensure compatibility.	Is Venus 1500 v4 compatible with Windows 10? What operating systems are supported with Venus 1500 software versions? Is Show Control supported on Windows 8 or Windows 10 Operating System?

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- ☐ **For Venus Control Suite, check your browser version to ensure compatibility.**

[Which browsers are compatible with Venus Control Suite?](#)

[Unable to open VCS due to unsupported browser](#)

- ☐ **Access free online training resources from Daktronics to ensure you are using your software to its full potential.**

[Venus Control Suite for Message Centers Software Training](#)

[Venus 1500 Control Software Training](#)

- ☐ **Find free resources from Daktronics to enhance your display's content.**

[How do I access free media from buy.daktronics.com?](#)

[Venus 1500 v4 Media Kit](#)

[Venus Control Suite Media Kit](#)

[Content Studio for Venus Control Suite](#)

After completing the checklist:

Still having issues? View our Software Training page for additional information. If you have exhausted these available resources, please contact Daktronics support by creating a new service case in your [Daktronics MySupport account](#). Don't have a MySupport account? Create one [here](#).